

# Agenda

# GSE Customer Council Meeting

Friday, May 14, 2004

7:30 – 9:30 a.m.

EMD Conference Room – Hoover Bldg. – Level A

## Meeting called by:

John Bradford, Chairperson

## Attendees:

Patrick Deluhery-DGS; Debbie O'Leary-DGS; John Baldwin-DOC; Capt. Bob Alles-DPS; Jennifer St.John-DNR; Marcia Spangler-DPH; Mary Lawyer-IDED; Greg Anliker-Elder Affairs; Charlie Smithson-Ethics; Ruth White-Human Rights; Peggy Sullivan-Judicial; John Bradford-Member of Public; Bob Straker, AFSCME; Roger Johnson, Cultural Affairs.

## Agenda topics

|             |   |                             |
|-------------|---|-----------------------------|
| 7:30 – 7:35 | Call To Order   | John Bradford               |
| 7:35 – 7:45 | Opening Comments  |                             |
| 7:45 -      | Approve Minutes of April 16, 2004 Meeting<br>(Action Requested) | John Bradford               |
|             | Customer Comments re: Rate Package                              | Pat Deluhery                |
|             | Final approval – FY'05 rates<br>(Action Requested)              | Pat Deluhery                |
|             | Financial Statements (Purchasing & CCM)                         | Debbie O'Leary & Tim Ryburn |
|             | Business Plans  |                             |
|             | - CCM – Q & A's   | Tim Ryburn                  |
|             | - D & C   | Dean Ibsen                  |
|             | How Charter Agencies Could Impact GSE                           | John Bradford               |
|             | Space Allocation Policy - (Action Requested)                    | Tim Ryburn                  |
|             | Multiple Year Contracts (Update)                                | Dean Ibsen                  |
|             | Schedule of Customer Council Activities                         | Patti Allen                 |
|             | Role of the Customer Council                                    | Pat Deluhery                |
|             | Open Discussion   | John Bradford               |
| 9:30        | Adjournment   | John Bradford               |

DAS Web Site: <http://das.gse.iowa.gov>